

Pella Cooperative Electric

Your Touchstone Energy[®] Cooperative 
The power of human connections

Safety During Electric Outages

- Do not use generators unless they are connected to an isolated circuit. Generators connected directly to a home's electric circuit may create a life-threatening situation for crews working on the line. If you are not certain that a generator is isolated – do not use it.
- Stay away from down power lines and poles. Always assume the lines are energized and report any damage to Pella Cooperative Electric at 628-1040 or 800-619-1040.
- We'd also like to caution residents to avoid riding snowmobiles in ditches and other areas where power lines are down. Buried conductors, downed lines, and broken poles represent a significant safety issue.
- Members should not attempt to clear downed electrical equipment on their own. If the damage is before the meter, please call Pella Cooperative Electric at 628-1040 or 800-619-1040. If the damage is after the meter, please contact an electrician.
- Severe weather and power outages create the need to improvise solutions for home heating, cooking, and other necessary tasks. We strongly urge members to avoid using products designed for outdoor use inside their homes.
- If you know of elderly persons or those with medical needs who may be without power, we suggest you check on them and help them find a place to stay until power can be restored. You may contact your county's Emergency Management Coordinator to find established shelters. In Marion County, call 641-828-2256.
- Be aware that in cold weather, water pipes may freeze. Drain the water supply lines if possible, but if they must remain operational, insulate the lines or allow a small flow of water to continually run through the system.